

# TOWNSVILLE LAKES

## HOLIDAY PARK

196 WOOLCOCK STREET,  
CURRAJONG, QLD 4812








☎ 07 4725 1577  
 ✉ info@tlhp.com.au  
 🌐 www.townsvillelakesholidaypark.com.au  
 📍 The Lakes Holiday Park

CABIN / SITE #:

BOOM GATE: Use Green Disc on Key Tag

	VILLA		UNITS		POWERED SITE
	BUNGALOW		LAKEVIEW		
	CABINS		ENSUITE		

### EMERGENCY:

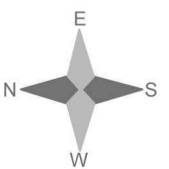
	FIRE EXTINGUISHER		EVACUATION POINT		FIRE HYDRANT
	SHOWER		LAUNDRY		DOG FRIENDLY
	TOILET		CAMP KITCHEN		
	CAR PARK		BBQ		



### EMERGENCY PROCEDURE:

1. Call 000
2. Notify the Park Manager (if not already present)
3. Call 0475 683 252
4. Assist any person in immediate danger **ONLY IF SAFE TO DO SO**
5. Evacuate to your nearest Evacuation Point
6. **DO NOT RE-ENTER** until given permission to do so.

**ALL ACCOMMODATION HAS INTERNAL FIRE EXTINGUISHERS.**



# Townsville Lakes Holiday Park

## CHECK IN/OUT

Check in from 2pm. Check out by 10am. All fees are payable in advance. For security a valid credit card in the name of the reservation will be required on arrival or a \$100 cash deposit will be required. Please retain all receipts issued to you on arrival. Late checkouts can be arranged subject to availability. Fees may apply. All keys must be returned on departure.

## RECEPTION HOURS

**Peak Season** – June to September

Monday – Sunday: 8am to 6pm

**Low Season** – October to May

Monday – Friday: 9am – 4pm

Saturday: 9am – 2pm, Sunday: 9am – 1pm

## AFTER HOURS

For after-hours assistance, please use the after-hours number **0475 683 252** or call 000 in cases relating to **FIRE, POLICE OR AMBULANCE**.

## VEHICLES

Only one vehicle per site. Extra cars and boats require management approval and may incur additional fees. Strict 8 KM/h speed limit – kids share the park roads. No vehicle maintenance is permitted in the Park.

## VISITORS

All visitors must register at the office upon arrival. Fees may apply. Visitors cars must remain outside the boom gates at all times.

## PETS

Pets are welcome on sites and designated dog-friendly cabins only and must be registered with the Park at the Manager's Discretion. Dogs must be kept on a lead at all times and not left unattended. Pets are not permitted in cabins, the pool area or camp kitchen.

## SUPERVISION OF YOUR CHILDREN

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety, so they are not a nuisance or danger to themselves or others. Children must be supervised by an adult when visiting the showers, toilets, pools and other recreational facilities. Management advise you that all recreational activities are done at your own risk.

## BICYCLES & SCOOTERS

Helmets must be worn. No riding after street lights are on. For safety reasons skateboards and rollerblades are not to be used in the park.

## POOL AND AMENITIES

Our amenities, and pool are for the use of guests only. Any request for visitors must be approved by management.

Pool opening hours: **7:00AM until 9:00PM**. No Life guard on duty. Failure to follow the pool safety rules will result in being asked to leave the pool area. No glass or cigarettes permitted in the pool area.

## AMENITIES BLOCK

As all our sites and accommodation have private amenities, there are no communal shower facilities available. Male & Female toilets are available in the Pool Area.

## CAMP KITCHEN & BBQ AREA

The camp kitchen is open 7:00am – 9:00pm. Please leave these areas clean and tidy after use. **You must vacate these areas by 9:00pm**. Open fires and coal BBQ fires strictly prohibited. No Smoking. Fridge and freezer will be cleaned out weekly. Out of date food will be disposed. No alcohol is permitted to be left in the camp fridges as children have access.

## LAUNDRY FACILITIES

Washing machines, dryers and clothes lines are provided for your convenience. Irons, washing powder and change are available at reception. No washing of pet blankets.

The machines are coin operated and accept \$1 coins. Cold Wash: \$4 Dryer: \$1/15mins.

## QUIET TIME & NOISE

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbors and restrict noise from radios, televisions and social gatherings after 9PM and before 8AM.

## Securing Your Site

Whilst CC T'v is installed around the park we advise you to secure your valuables

including vehicle, bikes, eskys and other items to ensure a safe and pleasant stay.

## The Lions Club Of Townsville

We donate all proceeds from the 10c recycle bins to the Lions Club

Blue Wheelie Bins are for 10c items only **YOUR SITE & CABIN**

Please keep you site tidy at all times. Surplus gear to be stored out of site. No tarps permitted on grass sites. No temporary clothes lines are to be erected. No generators are permitted.

Guests staying in cabins are responsible for washing and drying all dishes before departure, failure to do this will incur an additional cleaning fee.

## RUBBISH REMOVAL

Please ensure all rubbish is placed in the bins are provided throughout the Park. If the bin closest to you is full please use another bin and notify the friendly staff.

## SMOKING

Smoking is not permitted in communal areas or inside Park accommodation. A \$250 will be charged if guests are found to have been smoking in park accommodation.

## EVACUATION PLAN

**3 blasts of air horn** signals you to assemble in the emergency evacuation point(s), which is indicated on the reverse side map. Evacuation plan is displayed outside the reception.

## PARK MANAGEMENT DISCRETION

Park Management has the right to direct any park patron (including their guests, visitors and invitees) to leave the park if that person refuses to comply with the park rules, causes a nuisance, or interferes with the use and enjoyment of the park.

## INCIDENTS

Please report all incidents or accidents as soon as possible.

**Management and staff wish you an enjoyable and memorable stay.**